

Electronic Repeat Dispensing (eRD) eRD Practice checklist and PDSA cycle

Medicines Optimisation | Wessex



**eRD Checklist –
Are you ready to set-up eRD?
Preparing for implementation of eRD naturally falls
into a PDSA cycle. Using this as a guide may help to structure your
project.**



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Widen your patient searches,
make sure the whole practice is
involved with the process.

Get the team ready, choose a
champion/lead and liaise with
Community Pharmacy



How was it? Check with
Community pharmacy that there
are no issues. Have a follow up
team meeting after one month.

Use the NHS BSA data to
develop a list of suitable
patients. Test your process by
doing eRD in a small number of
patients.



PLAN



| Plan | Done <input checked="" type="checkbox"/> |
|--|--|
| Nominate an eRD Lead or Champion. | |
| Agree as a practice team that eRD should be used to improve efficiency of repeat prescribing and give team members the opportunity to voice concerns. | |
| Agree an implementation plan between the practice manager, lead GP and the pharmacist (if practice or PCN has one) | |
| Speak to local Pharmacies to discuss how this will work. Your local pharmacy may already do eRD for other GP practices and may have some useful tips for success! | |
| Check that key members of reception staff are aware of eRD and how it works. Use the NECS e-learning tool (LINK) which includes the SystemOne, EMIS and Vision processes | |
| Discuss with Practice Patient Participation Group (PPG), allowing them to voice their concerns. | |
| Communicate the project across the area (CCG/pharmacy/practice) | |
| Display clear patient comms in the practice and engage patient population, including a link to BSA patient web. | |



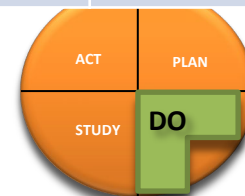


DO



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| Do | | Done <input checked="" type="checkbox"/> |
|----------|--|---|
| First | Request and receive patient data from NHS BSA, including the NHS number of people who have had the same medicines for 12 months or more. | |
| | Ensure listed patients are reviewed by a clinician [LINK] | |
| | Plan communication processes with community pharmacy and patients, referring to [eRD web page, Dorset and NE Hants for ideas/examples include link] | |
| Then... | Establish your process for screening patient data from NHS BSA (which of your patients are appropriate for eRD). At this point it is worth taking a small sample of patient to try your process with. | |
| | Establish consent (and nomination if the patient doesn't have one) process for patients who are appropriate for eRD. | |
| | Implement your communication process with community pharmacy and patients. | |
| | Agree process with community pharmacy for their communication with patients. | |
| | Make sure everyone is clear how medication reviews will fit into eRD. Who will do them and when. | |
| Finally! | Consider your patients' yearly review date and ensure a process is implemented to enable these to happen. | |

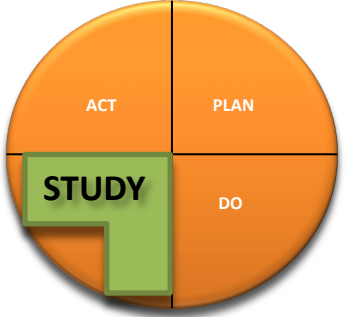




STUDY



| Study | Done <input checked="" type="checkbox"/> |
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| After the first 20 patients check that all your project stakeholders are still clear on the process. | |
| Gather feedback from local pharmacies to understand how the process is working for them and how it could be improved | |
| Discuss how issues can be dealt with. | |
| Hold a one-month review with the implementation team (using MSTeams). | |

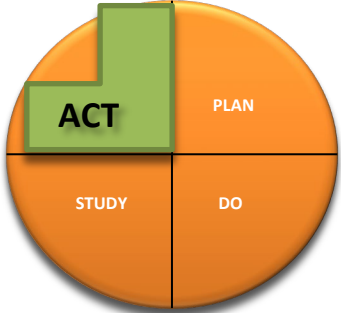




ACT



| Act | Done <input checked="" type="checkbox"/> |
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| Continue process for screening patient data from NHS BSA (which of your patients are appropriate for eRD). At this point review the remainder of your patients. | |
| Continue consent (and nomination if the patient doesn't have one) process for patients who are appropriate for eRD, | |
| Continue your communication process with community pharmacy and patients | |
| Ensure everyone is clear how medication reviews will fit into eRD. Who will do them and when? | |





RESOURCES



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Wessex AHSN eRD Pages

- <https://wessexahsn.org.uk/projects/120/electronic-repeat-dispensing>

National Webinar with eRD COVID response

- <https://vimeo.com/406845708>

NECCS e Learning Tool, step-by-step guide to setting up eRD

- <https://learning.necsu.nhs.uk/nhs-digital-electronic-repeat-dispensing-elearning/>

eRD Handbook

- [https://wessexahsn.org.uk/img/projects/Electronic%20Dispensing%20Handbook Digital WEB S.pdf](https://wessexahsn.org.uk/img/projects/Electronic%20Dispensing%20Handbook%20Digital%20WEB%20S.pdf)

Patient call crib sheet

- <https://wessexahsn.org.uk/img/projects/Dorset%20CCG%20eRD%20Explaining%20it%20to%20a%20Patient%20March%202020.pdf>

