

[Patient Name]  
[Patient address Line 1]  
[Patient address Line 2]  
[Patient address Line 3]

**IMPORTANT: PERSONAL**

Your NHS number: [NHS NUMBER]

Dear [Patient name]

**Protect yourself and continue to receive your regular medication during the coronavirus pandemic (also known as COVID-19).**

Your safety, and your ongoing care and treatment is our priority. As part of the Primary Care response to coronavirus, NHS England has recommended that we put all suitable patients on to electronic Repeat Dispensing (eRD).

You are receiving this letter because you might be suitable for eRD.

This means we can send your regular or repeat prescriptions electronically to a pharmacy of your choice. You can then collect your medication from your pharmacy, or ask them to deliver it to your home. It's easy to set up and you don't need a computer or electronic device.

**You don't need to do anything. Your GP will set up eRD for you during your next appointment or over the phone.**

**Benefits of eRD**

eRD allows your GP to prescribe your regular medicines for up to a year. It's reliable, secure and confidential. Your regular prescriptions are stored securely on the NHS database, so they'll be ready at the pharmacy each time you need them.

Using eRD you can:

- save time by avoiding unnecessary trips or calls to your GP every time you need to order a repeat prescription
- order or cancel your repeat prescriptions online (if your GP practice offers this service)
- pick up your repeat prescriptions directly from your pharmacy without having to visit your GP
- spend less time waiting for your prescription in the pharmacy or GP practice, which means you can stay at home and avoid face-to-face contact when you need your repeat prescription during the coronavirus pandemic
- save paper – you won't need a paper prescription to collect your medicine from the pharmacy

You can find more information at: [www.nhsbsa.nhs.uk/eRD](http://www.nhsbsa.nhs.uk/eRD)

If you think you have developed symptoms of coronavirus, such as a new, continuous cough and/or high temperature (above 37.8 °C), do not go to places like a GP surgery, pharmacy or hospital. Seek clinical advice using the NHS 111 online coronavirus service (<https://111.nhs.uk/covid-19/>), or call NHS 111. Do this as soon as you get symptoms.

[YOUR PRACTICE LETTER HEAD]

Yours sincerely,  
[GP Practice]  
[GP Practice Phone no]